



SERVICE GUIDE

Community Health and Wellbeing

We're here for our community. We're local, we care.



Who to contact for more information:

Telephone: _____

Email: has@salisbury.sa.gov.au

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Who Are We?

Community Health and Wellbeing is a division of the Community Development Department of the City of Salisbury.

We provide support and information on:

- Healthy ageing and wellness programs
- Social programs at council facilities, including social groups for:
 - Aboriginal seniors, and
 - people from Culturally and Linguistically Diverse Backgrounds.
- In-home support to help people live independently at home
- Housing options and support for older people
- Programs and services for people with disability
- Volunteering opportunities.



Our Support Team

The Community Health and Wellbeing team strives to provide excellent customer service and help residents to live a good life.

We will seek to understand our customer's expectations.

We will listen to your needs and respond to your changing requirements.

We are committed to being inclusive and welcoming and we respect the uniqueness and diversity of every individual.



We will demonstrate this by being:

Respectful

- Create a sense of belonging and pride in the Salisbury Community
- Respect individual differences
Speak up when you don't feel respected or are not being treated respectfully
- Look after the wellbeing of our community.

Accountable

- Take personal ownership and follow through
- Deliver on what we say we will do
- Believe the community comes first
Speak up when it is important.

Collaborative

- Work together committed to a common purpose
- Openly share information
- Find ways to connect people for better outcomes.

Helpful

- Listen and focus on what we can do
- Create new futures and look for opportunities
- Make a positive difference.

Social Participation and Diversity

The Social Participation and Diversity team supports its members to lead healthy, active lives and maintain full participation in the community. Programs and services are provided from four main centres:



Jack Young Centre

2 Orange Ave, Salisbury

Phone: 8406 8525

Monday to Friday: 8.30am to 5pm

www.salisbury.sa.gov.au/jyc



Para Hills Seniors Centre

Para Hills Community Hub,
Wilkinson Road, Para Hills

Phone: 8406 8587

Monday to Friday: 9am to 4pm

www.salisbury.sa.gov.au/phsc



Pine Lakes Centre

16 Homestead Place, Parafield Gardens

Phone: 8406 8513

Monday to Friday: 8.30am to 4pm

www.salisbury.sa.gov.au/plc



Burton Community Hub

380 Waterloo Corner Road, Burton

Phone: 8487 1820

Monday to Friday: 9am to 5pm

www.salisbury.sa.gov.au/bch

Senior Centres Programs and Services



The centres have a range of opportunities to get physical, be social and enjoy meals.

The weekly program is made up of a combination of:

- Leisure and recreational activities
- Support services and groups
- Healthy ageing programs
- Lifelong learning options
- Lunch and take home meals.

For information about the activities please contact:

📞 8406 8525

🌐 www.salisbury.sa.gov.au/seniors

Membership Policy

Annual Membership at the centre is from 1 July to 30 June.



Cultural Programs

A range of social programs are offered to older people from culturally diverse backgrounds. These programs support older people to maintain their social connections, unique culture and receive information in their own language.

The City of Salisbury currently provides programs for older people from the following backgrounds:

- Aboriginal
- Bhutanese
- Bosnian
- Italian
- South Eastern Asian
- Vietnamese

An Intercultural Group is available for people from a range of backgrounds.

Transport may be available for eligible people.

Lunch or morning tea may be included in the program.

For more information about the Cultural Programs please contact:

☎ 8406 8513

🌐 www.salisbury.sa.gov.au/cultural



Gardening Program



The Burton Communal Garden Program provides social connection through various activities in a garden setting – similar to a backyard garden. Offering a broad range of indoor and outdoor activities throughout the year to support learning and sharing skills, working with others on projects for the garden and beyond.

The garden is open Tuesday to Thursday 9am to 4pm, and is located at the Burton Community Hub, 380 Waterloo Corner Rd, Burton.

For further information please contact:

📞 8487 1820 or 0401 984 785

🌐 www.salisbury.sa.gov.au/gardening

Home Assist

Home Assist provides support to help people to remain living independently at home in the community.

The support is available for eligible older residents living in the City of Salisbury.

Home Assist may include:

- Domestic Assistance (help with household tasks – regular, short term and seasonal cleaning)
- Social Support (assistance with shopping, support to connect with social activities, use public transport and/or friendly visiting)
- Minor home maintenance – including gardening support as required
- Minor safety modifications, such as grab rails, ramps, hand held showers etc.
- Transport - social trips to places of interest, medical appointments and getting to shopping and social activities.

For more information contact Home Assist:

📞 8406 8225

✉ has@salisbury.sa.gov.au

🌐 www.salisbury.sa.gov.au/has



Housing Support Program



The Housing Support Program supports older people who are homeless or at risk of being homeless.

As a care finder organisation we focus specifically on providing practical help and assistance for vulnerable older people to help them find suitable housing. The people we help would not be able to arrange services without intensive support and do not have family member or friends who can help.

The Housing Support Program is funded as a care finder through the Primary Health Networks.

For more information about the Housing Support Program please contact:

📞 8406 8227

🌐 www.salisbury.sa.gov.au/housing

Commonwealth Home Support Programme

Salisbury Home and Community Services is funded by the City of Salisbury and the Commonwealth Home Support Programme (CHSP).

The Commonwealth Home Support Programme provides funding for services supporting people who are aged 65 years and over or 50 years and over for Aboriginal and Torres Strait Islander peoples.

Commonwealth Home Support Programme services are accessed through My Aged Care over the phone, online or face to face.

My Aged Care is the Australian Government's starting point for aged care services. They determine your eligibility and access to services.

You can contact My Aged Care on:

📞 1800 200 422

🌐 www.myagedcare.gov.au

Should your personal circumstances change at any stage and/or where you require different services, please contact a City of Salisbury staff member.





Salisbury Home and Community Services aims to support people living in the community to maximise their independence and to stay living safely in their own homes for as long as they can and wish to do so.

Our service delivery is guided by the Commonwealth Home Support Programme Wellness and Reablement approach. This is based on the premise that even with frailty, chronic illness or disability most people have the desire and capacity to make gains in their physical, social and emotional wellbeing.

This approach involves ongoing customer participation and assessment, building on strengths, capacity and goals that support individual potential and independence.

For further information see the Commonwealth Home Support Programme Manual.

A link to the manual is available at:

 www.salisbury.sa.gov.au/chsp

The Aged Care Quality Standards

Most people know what good care feels like. Staff are friendly and respectful. You feel cared for by people who know their jobs. You feel comfortable to talk to someone about things that matter to you.

All aged care providers need to meet quality standards to check you are receiving good care. The Aged Care Quality Standards describe what good care looks like and Salisbury Home and Community Services is committed to meeting these standards.

There are eight standards that aged care providers must meet. Each standard states what you can expect. Aged care providers must demonstrate how they are meeting that expectation or outcome.

Aged Care Quality Standards



Source: Aged Care Quality and Safety Commission website www.agedcarequality.gov.au
The use of this image is not an endorsement by the Aged Care Quality and Safety Commission.

Standard 1 - Consumer dignity and choice

You are treated with dignity and respect, and can maintain your identity

You can make informed choices about your care and services, and live the life you choose.

Standard 2 - Ongoing assessment and planning with consumers

You are a partner in planning the care and services you need for your health and wellbeing.

Standard 3 - Personal care and clinical care

You get personal care, clinical care, or both, that is safe and right for you.

Standard 4 - Services and supports for daily living

You get the services and support that are important for your health and wellbeing.

Standard 5 - Organisation's service environment

You feel safe and comfortable in the organisation's service environment.

Standard 6 - Feedback and complaints

You are encouraged and supported to give feedback and make complaints

You will be involved in addressing these to ensure appropriate action is taken.

Standard 7 - Human resources

You get quality care and services from caring, capable and knowledgeable people.

Standard 8 - Organisational governance

You are confident the organisation is well run and can help with improving service delivery.

The Aged Care Quality and Safety Commission will assess and monitor each provider to ensure the Aged Care Quality Standards are being met. If you believe your care is not up to the standard you expect, let someone know. Raising concerns isn't 'being difficult', it is a normal and important part of service delivery.

Find out more about the Aged Care Quality Standards on the Department of Health website

 www.agedcare.health.gov.au/ensuring-quality

Fees and Contributions for Services

Fees apply to Commonwealth Home Support Programme (CHSP) services.

The Commonwealth Home Support Programme Client Contribution Framework guides the setting and collecting of fees for services and support.

This is to ensure:

- that those who can afford to contribute to the cost of support do so
- that there are safeguards for financially disadvantaged customers
- a fair and consistent way for all customers to contribute towards the cost of support.

More information about the Commonwealth Home Support Programme Client Contribution Framework is available in the Commonwealth Home Support Programme Manual. A link to manual is available at:

 www.salisbury.sa.gov.au/chsp

The following applies to the collection of fees for services:

- All customers are expected to contribute towards the cost of services
- People are expected to pay the service fees if they can afford them
- You will be informed of the fees and how they will be collected before the service starts
- You will need to pay for any materials used in the service e.g. light bulb
- If you agree to pay for the service you are expected to do so
- Various arrangements are available for the payment of fees if required.

All of the fees and contributions collected for services are used to support more people to continue to live at home and in their community.

National Disability Insurance Scheme (NDIS)



The NDIS is Australia's national scheme for people with disability. It provides funding directly to individuals.

The NDIS helps people under 65 with a permanent and significant disability get the support they need to develop skills and be able to do things they want to do, with less help.

Every NDIS participant will have a plan with goals about what they want to happen. People use the money from their NDIS plan to get the supports and services they need to make their goals happen.

The City of Salisbury is a registered NDIS Provider for the following services:

Group and Centre Based Activities – Social Activities

- The Shed
- Fun on Fridays
- STARS
- Salisbury Social Group.

For more information please contact:

☎ 8406 8225

✉ has@salisbury.sa.gov.au

🌐 www.salisbury.sa.gov.au/disabilityprogram

NDIS Code of Conduct and Practice Standards

You have the right to be safe and receive quality services from the providers and workers you choose to support you under the National Disability Insurance Scheme (NDIS).

The NDIS Quality and Safeguards Commission has been established to improve the quality and safety of the NDIS services you receive from NDIS providers. The Commission makes rules for service providers to follow so that services are safe and meet quality standards.

The **NDIS Code of Conduct** and **NDIS Practice Standards** describe the standards that registered NDIS providers must meet to ensure you are provided with safe and quality services. The Commission monitors NDIS Registered Providers to make sure they are meeting the standards.

The City of Salisbury is committed to meeting the **NDIS Code of Conduct** and **NDIS Practice Standards**.

The **NDIS Code of Conduct** promotes safe and ethical service delivery by setting out expectations for the conduct of both NDIS providers and workers.

- Respect individual rights
- Respect self-determination
- Act with integrity, honesty and transparency
- Ensure quality and safety
- Respect privacy
- Deliver services competently
- Prevent and respond to violence, neglect, abuse, and exploitation.



The **NDIS Practice Standards** consist of participant-focused outcomes and there are quality indicators for each of the outcomes that NDIS providers must meet. The City of Salisbury must comply with the NDIS Practice Standards core module which covers:

- rights of participants and responsibilities of providers
- governance and operational management
- the delivery of supports, and
- the environment in which supports are delivered.

We support your rights including your right to dignity, respect and to live free from abuse, exploitation, and violence. If you feel unsafe or unhappy with your services, it's always okay to speak up.

Emergency and Disaster Management

When an emergency like what happened with COVID-19 or a disaster like a flood or fire happens in our area we will try to keep your supports going for as long as it is safe to do this.

If we need to make any changes to your group program we will communicate with

you and other people who support you to make sure you have supports that will help you to stay safe and as well as possible during this time.

Incident Management

As a registered NDIS provider, the City of Salisbury must record and manage any incidents where harm, or potential harm, is caused to or by a person with disability while they are receiving services.

The City of Salisbury has hazard and incident management procedures that staff must follow when a hazard or incident occurs. This guides staff on how to identify, assess, record, manage and report hazards or incidents. You will be involved in this if the hazard or incident involves you.

Certain incidents are considered reportable incidents and must be reported to the NDIS Quality and Safeguards Commission. These include incidents such as the death, serious injury, abuse or neglect of a person with disability.

The NDIS Quality and Safeguards Commission provides guidance on preventing and responding to incidents.

For more information see the NDIS Quality and Safeguards Commission www.ndiscommission.gov.au

NDIS social activities

The Shed

The Shed is set up with a range of woodworking equipment where participants can use their existing skills and learn new ones. Individual and small group projects are undertaken in a friendly, social and supportive environment. For details about Shed opening hours see the contact details below. The Shed is located in The Workshop section of the Burton Community Hub, 380 Waterloo Corner Rd, Burton.



Fun on Fridays and STARS Programs

The range of recreational activities, outings, art and craft, cooking and practical life skills are determined through individual and group goals. STARS meets on Wednesdays and Fun on Friday on Fridays at the Burton Community Hub, 380 Waterloo Corner Rd, Burton.



Salisbury Social Group

The Salisbury Social Group is a recreation and leisure group for adults with an intellectual disability. This group meets fortnightly on a Thursday evening at the Burton Community Hub.

Find out more about these programs at:

☎ 8406 8225

✉ has@salisbury.sa.gov.au

🌐 [www.salisbury.sa.gov.au/
disabilityprograms](http://www.salisbury.sa.gov.au/disabilityprograms)

Access and Inclusion for people with disability



The Inclusion Project helps people with disability to be active in the community. The inclusion Project Officer and other Council staff are starting universal design for all new places built by Council.

Council staff get advice from The Disability Access and Inclusion Network (DAIN) for example about:

- making the new Council swim centre wheelchair accessible
- making footpaths safer and better to travel on
- making Council events enjoyable for people with disability.

DAIN members include local people with disability, their families and carers . DAIN meets five times each year. DAIN members help each other to be leaders in the community.

For more information contact the Inclusion Project Officer on 8406 8390 or visit www.salisbury.sa.gov.au/disability

Rights and Responsibilities

Human rights recognise the value of each person, regardless of background, where we live, what we look like, think or believe.

They are based on principles of dignity, equality and mutual respect, which are shared across cultures, religions and philosophies. They are about being treated fairly, treating others fairly and having the ability to make genuine choices in our daily lives.

Respect for human rights is the foundation of strong communities where everyone can make a contribution and feel included.

The City of Salisbury Community Health and Wellbeing Division believes that everyone should have a good understanding of their rights and responsibilities. Knowing your rights and having access to good information puts you in a much better position to express what you need.

You have a right to:

- be treated with **respect** and **dignity** and **accepted** as an **individual**
- be **informed and involved** in the planning of your support and to have individual **preferences** respected
- **participate** in making decisions about your support and have **choice** and **flexibility** in the way they are provided
- be **listened** to and **understood**
- have another person of your choice to represent you and **advocate** (speak) on your behalf
- receive **reliable, safe** and good **quality** support that respects your cultural, linguistic, sexuality, gender identity and religious background
- have fees **determined** in a way that is clear, reasonable and fair
- personal **privacy** - have your personal information protected and be able to request access to information kept about you
- have your **comments valued** and to **make a complaint** about the support you receive or attend without fear of losing the support or being disadvantaged in any other way.



While you have a number of rights, you also have some responsibilities.

You have a responsibility to:

- treat everyone in a **polite** and **respectful** way
- provide enough **information** to help us plan your support and let us know if your **needs change**
- **act in a safe manner** and contribute to a **safe working environment** for everyone
- **let us know in advance** if you need to cancel or change an appointment or won't be attending your NDIS group
- if you receive services at home **be at home** while your support is provided
- if required **provide materials or reimbursement relevant** for specific activities and projects.
- pay the fees as **agreed**.

If you are accessing Commonwealth Home Support Programme services the 'Charter of Aged Care Rights' will be explained and provided to you.

A link for more information about the Charter can be found at

 www.salisbury.sa.gov.au/chsp

Advocacy and Advocates

What is Advocacy?

Advocacy is the process of supporting an individual to be heard or speaking out on their behalf in a way that represents their best interests.

Advocacy is a way to ensure customers rights to:

- Privacy and confidentiality
- Respect and dignity
- Quality services
- Information
- Choice and control
- Complaints and response.

Advocacy may involve speaking, acting or writing on behalf of an individual.

Who can be an advocate?

An advocate is considered to be someone who, with your authority represents your interests. You have a right to involve an advocate of your choice to negotiate on your behalf.

An advocate may be a friend, relative or advocacy service.



Advocacy Contacts

Adult Safeguarding Unit

📞 SA Abuse Prevention Line: 1800 372 310

✉️ adultsafeguardingunit@sa.gov.au

State Ombudsman

📞 8226 8699

✉️ ombudsman@ombudsman.sa.gov.au

Advocacy organisations for older people

Older Persons Advocacy Network (OPAN)

📞 1800 700 600

🌐 www.opan.com.au

Aged Right Advocacy Services (ARAS)

📞 1800 700 600 / 8232 5377

✉️ aras@agedrights.asn.au

Multicultural Aged Care

📞 8241 9900

🌐 www.mac.org.au

Advocacy organisations for people with disability

Advocacy for Disability Access and Inclusion Inc.

📞 1800 856 464 / 8340 4450

🌐 www.advocacyfordisability.org.au

Brain Injury SA

📞 8217 7600

✉️ info@braininjurysa.sa.org.au

🌐 www.braininjurysa.org.au

Citizen Advocacy South Australia

📞 8410 6644 / Mob: 0408 811 845

✉️ office.citizenadvocacy@gmail.com

🌐 www.citizenadvocacysa.com.au

Disability Advocacy and Complaints Service

📞 7122 6030

✉️ administration@dras.com.au

🌐 www.dacssa.org.au

Disability Rights Advocacy Service Inc.

📞 8351 9500

✉️ admin@dras.com.au

🌐 www.dras.com.au

Independent Advocacy SA

📞 1800 999 884 / 8232 6200

✉️ indepadv@internode.on.net

🌐 www.independentadvocacysa.org.au

How to Access your Personal Information



City of Salisbury collects limited information about you to support your individual needs and requirements.

All personal information is kept confidential.

As a customer you have the right to ask for a copy of your own personal records.

The City of Salisbury Freedom of Information Statement is published on the Council's website at: www.salisbury.sa.gov.au

Or you can contact the Freedom of Information Officer on
☎ 8406 8222.

Compliments, Comments and Complaints

The City of Salisbury strives to deliver excellent customer service and places an emphasis on continuous improvement of service delivery. Our commitment to you is to provide quality support that matches your personal circumstances and needs.

Therefore, we need your feedback. Your opinions and suggestions are very important for the ongoing improvement of our program.

You can do this in several ways:

- Discuss the matter with your support worker
- Contact a staff member to discuss the matter
- Use the Compliment, Comments and Complaints form provided in this service guide
- Contact an advocate, a friend or family member to speak about the matter on your behalf
- Contact the Quality Officer or Manager and discuss the matter.

It is recommended that you communicate with the person that you feel most comfortable in resolving the matter.

Compliments, comments or complaints can be given in person, by phone or in writing.

All **contact details** can be found on **page 34**.

All complaints will be dealt with in a fair and timely manner.



We adopt an open disclosure approach where if something goes wrong that has a negative impact on you, Salisbury Home and Community Services will provide respectful, open and honest communication to ensure you are ok and where possible change services to better meet your needs.

By working together we will learn about your experience and improve our services for you and others in the future.

The City of Salisbury has a Community Experience Charter which outlines the standards for responding to matters raised by customers quickly and effectively. This is available on our website www.salisbury.sa.gov.au/charter or by calling our Customer Centre on 8406 8222 during business hours.

If your concern has not been resolved to your satisfaction you may wish to seek other assistance:

For concerns relating to Aged Care Services:

Aged Care Quality and Safety Commission

☎ 1800 951 822

✉ info@agedcarequality.gov.au

For concerns relating to NDIS services:

NDIS Quality and Safeguards Commission

☎ 1800 035 544

🌐 www.ndiscommission.gov.au

State Ombudsman

☎ 8226 8699

🌐 www.ombudsman.sa.gov.au/make-a-complaint



City of Salisbury Community Health and Wellbeing Compliments, Comments and Complaints

Date: _____

Is this a Compliment Comment/Suggestion Complaint

Details

Has this been discussed with a staff member? No / Yes

Would you like a response? No / Yes (provide your contact details)

Name (optional): _____

Address: _____

Phone: _____ Email: _____



Please send this form to:

The Manager
Community Health and Wellbeing
PO Box 8
Salisbury SA 5108

Or give to the Customer Service Centre at:

The City of Salisbury
34 Church Street
Salisbury SA 5108



Hot Weather and Heatwaves

During the summer months, the Australian weather can become extreme, with heat waves being experienced more often.

Here are some tips to stay comfortable and healthy during hot weather.

Keep cool and protected:

- Avoid going out during the hottest part of the day
- Close windows, blinds and curtains in the morning
- Prepare a cool room in your house using air conditioning and fans set to cool
- Wear loose clothing, a hat, sunglasses and sunscreen (SPF 30+) when outside
- Stay in touch with family or friends.
- If you need some relief go to a cool place in the community if you don't have air conditioning

Stay hydrated:

- Drink plenty of water and carry water with you
- Increase your daily fluid intake – aim for 8-10 glasses a day
- Drink less coffee, tea, alcohol and soft or energy drinks
- Swap large meals for smaller ones. Eat cool foods like salads and fruit. Avoid using ovens or stoves in hot weather

- Choose high fluid foods – soup, salads, fruit, custard and jelly
- Don't forget your pets! Make sure they have plenty of water and are in a cool place.

Symptoms of heat stress can include:

- sweating heavily
- headache
- having a raised body temperature
- feeling tired and lethargic
- reduced appetite feeling thirsty
- being irritable, nausea and vomiting
- twitching or muscle spasms or having painful muscle cramps in arms, legs or abdomen
- feeling dizzy, weak or faint.

If you feel any of these, contact your GP or Healthdirect Australia on **1800 022 222**

Call **000** immediately if you begin to vomit, become confused, stop sweating, or notice hot, dry, red skin as you may have serious heat stress.

Keep in contact with someone during heatwaves

Consider registering with **Telecross REDi** on **1800 188 071**. It assists vulnerable and isolated people during extreme weather by calling them daily to check on their wellbeing. If a call goes unanswered or if someone is in distress, an emergency procedure is activated.

Volunteering

Welcome to volunteering with the City of Salisbury.

City of Salisbury volunteers contribute significantly to our community by using their time and talents to help others. You may come into contact with our volunteers as they assist in so many ways.

The Council's Volunteer program involves more than 300 volunteers and with more than 20 different volunteer opportunities to choose from there is something for everyone.

From our community hubs and seniors centres, where there are opportunities to assist with welcoming new people, answering questions, and supporting the running of programs, events, and activities.

Volunteers can also help out in our bustling kitchens where nutritious, affordable and

tasty meals are prepared for seniors. If driving is your forte, volunteers provide transport support to and from specific groups and for program outings.

At our libraries, we have various roles as well, such as stocking shelves with books and serving as a Justice of the Peace. Plus, many more roles to choose from.

Volunteering has many benefits for you and your community.

Volunteering with the City of Salisbury is a great way to make new friends, give back to your community, gain valuable skills, experience and wellbeing.

We would love you to join our team. If you are interested, contact us on:

☎ 8406 8276

🌐 www.salisbury.sa.gov.au/volunteering



Important information for everyone

Plan ahead - making your future wishes known

There may come a time when you are unable to make or communicate important choices or decisions for yourself. Have your thought about who you would like to speak for you if there comes a time when you can't do this for yourself?

Unfortunately, accidents, illness and death can happen at any time so it's important to talk to your loved ones about your wishes and document these.

Thinking about your future and making your wishes known in advance can help reduce family and friend stress and conflict during challenging times.

There are important legal documents that can help you plan ahead.

These include:

An Advance Care Directive

This is a legal document where you can document your wishes for the future such as your preferred living arrangements, health care, end of life preferences including cultural and spiritual considerations and other personal matters.

An Enduring Power of Attorney

Making an Enduring Power of Attorney means your financial affairs can be looked after by someone you know and trust, and continues to operate even after you become legally incapacitated and decisions need to be made on your behalf.

A Will

Make a Will and nominate who you want your property and possessions (your 'estate') to go to after your death.

Organ and tissue donation

You can record your wishes regarding organ and tissue donation by registering at www.donatelife.gov.au or on your drivers' licence. Registering is voluntary.

For more information see the brochure inside your information pack or find out more via:

☎ 1300 366 424 (for free legal advice Legal Services Commission)
or go to www.health.sa.gov.au/planahead



Contact Information

Community Health and Wellbeing

Manager: 8406 8520

Quality Officer: 8406 8328

Salisbury Home and Community Services:

- Telephone: 8406 8225
- Email: has@salisbury.sa.gov.au

Social Participation and Diversity

- **Jack Young Centre:** 8406 8525
- **Para Hills Seniors Centre:** 8406 8587
- **Pine Lakes Centre:** 8406 8513
- **Burton Social and Garden Program:**
0401 984 785

Home Assist: 8406 8225

Housing Support Program: 8406 8227

Access for residents with disabilities:

8406 8222 or 8406 8390

Cultural Program: 8406 8513

Salisbury Social Group: 8406 8225

Fun on Fridays: 8406 8225

STARS Program: 8406 8225

The Shed: 8406 8225

Volunteer Services: 8406 8276

Correspondence can be addressed to:

The Manager

Community Health and Wellbeing Division

PO Box 8

Salisbury SA 5108

City of Salisbury

Community Health and Wellbeing Division

34 Church Street Salisbury 5108

PO Box 8 Salisbury SA 5108

Telephone: (08) 8406 8222

Email: city@salisbury.sa.gov.au

The City of Salisbury publications may be available in a variety of languages. A text to speech listen function is available for most pages on the City of Salisbury website.

Disclaimer

Commonwealth Home Support Programme services are supported by the Australian Government Department of Health. Visit the Department of Health website (www.health.gov.au/initiatives-and-programs/commonwealth-home-support-programme-chsp) for more information.

Although funding for Commonwealth Home Support Programme services has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.



COMMUNITY HEALTH AND WELLBEING SERVICE GUIDE

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